



UWANFC Refund Policy

VERSION: 2.0

The UWANFC provides quality opportunities to all members. To achieve this objective, the Club must implement a fees and charges system in which to deliver its services.

Individuals who complete the registration process become financial members of UWANFC for the calendar year of registration. It is an assumption that with registration is the intent of the player to commit to the training and competition of the UWANFC season. Therefore, UWANFC memberships are non-refundable. However, at times extenuating circumstances provide merit for considerations of a refund. Refund applications must be made in writing and will be assessed by the Committee based on extenuating circumstances only. The following provides guidelines for any refund request.

Membership Refund Guidelines: Joey's Members

- Full refunds will be given if players have been accepted into the Club but for whatever reason cannot be placed in a team, or for players allocated to teams which fold pre-season for insufficient numbers.
- Non-attendance does not qualify for a refund.
- If a financial member withdraws prior to season commencement, the Club may offer a full refund less a \$30 administration fee, plus costs for any Club clothing or equipment already ordered on behalf of the participant.

Membership Refund Guidelines: All other Members

- Full refunds will be given if players have been accepted into the Club but for whatever reason cannot be placed in a team, or for players allocated to teams which fold pre-season for insufficient numbers or in the unlikely event that a volunteer does not come forward to coach.
- Non-attendance does not qualify for a refund.
- Should a member voluntary withdrawer once trials have concluded and teams set, no refund will be offered.
- If a financial member withdraws prior to season commencement, the Club may offer a full refund less a \$50 administration fee, plus costs for any Club clothing already issued and used.
- If a player has been suspended as a disciplinary measure, no refund will be offered.
- Once the Football West and FFA fees have been paid, no refund will be paid.
- Academy levy deposits are non-refundable.
- In the case of long-term injury or certain personal circumstances, the Club may at its discretion offer a proportionate fee reduction or refund.
- No refunds are available after 30th June.
- No refunds are offered to any registered player wishing to transfer to another Club.
- No refunds or credit will be given for merchandise or clothing purchases in the Club, unless the goods are faulty.



Administration

Responsible Manager:		Review Cycle:	Review Next Due:
UWANFC Administration Manager		Annual	October 2022
Compliance References:			
UWANFC:		Organisational Policy reference	
Document Location:		<i>Insert hyperlink</i>	
Version:	Decision Reference and Synopsis:		Date Approved:
1.0	Document creation		December 2020
2.0	Revision of policy specific to Joey's soccer. Amendments made that best fits the Joey members.		December 2021